

****Total GP Triage - Coming soon! ****

 **Monday, 19th May 2025**

Total GP Triage

A structured approach to managing patient care. All patient requests are triaged to ensure they are directed to the most appropriate clinician or service.

Why Implement Total GP Triage?

- ✓ **Improved Access** – Patients receive timely and appropriate care.
- ✓ **Efficient Resource Use** – GPs focus on patients who need them most.
- ✓ **Streamlined Process** – Reduces unnecessary appointments and waiting times.

How It Works

Patient Requests – Submitted online, via phone, or in person.

Clinical Triage – Assesses urgency and directs to the right care.

Appropriate Care Pathway – GP, nurse, pharmacist, self-care, or external services.

Benefits for Patients & Staff

- 💡 **Patients:** Faster, more efficient access to care.
- 💡 **Staff:** Better workflow management and reduced pressure.
- 💡 **Continuity:** Right person with right clinician first time

Watch this space for further updates!